

**Transparent
Neutral Veritas**



Certificate of Registration

Report No: 141117369801

This is to Certify that Management System of
Fara Gostar Co.

Fara gostar Bldg.- 7 th St.- Kouhe Nour St.- Motahari Ave.
Tehran City- IRAN

has been Assessed and found to meet the requirement of

ISO 10002:2014

**Customer Satisfaction:
Guidelines for Complaints Handling in Organizations**

This certificate is valid for followings scope

“Design, Development & Support of Application Software”

Initial Registration Date	17 th Nov. 2019	Issue Date	17 th Nov. 2019
1 st Surveillance on or before	17 th Oct. 2020	Valid Until	16 th Nov. 2022
2 nd Surveillance on or before	17 th Oct. 2021		

*To check validity of the certificate please
visit www.isoindia.org or call at given numbers*



Director

TNV Certification Pvt Ltd.

* Validity of the certificate is subject to Continuous Compliance of Requirements and Client's ability to comply the requirements without any fail. In case of any failure or delay or any any situation which may warrant the cancellation, suspension, withdrawal of the Certificate, it may be done by the TNV. Further clarification regarding the scope of this certificate and the applicability of standard may be obtained by consulting the organizations. This certificate remains property of TNV Certification Pvt Ltd. and must be returned on request.